



IWAC 2025 Accessibility Guide



Image 1: The Colorado State University Oval is a nationally-recognized landmark, including a notable expanse of collegian green space with delightful American elm trees at the historic heart of the main campus. It is easily accessible with pedestrian walkways that connect the oval to the greater campus landscape.



Contents

Welcome to Colorado State University!.....	5
Conference Contacts	6
2025 International Writing Across the Curriculum Conference (IWAC).....	6
Conference and Event Services and Residence Halls at Colorado State University.....	6
Accessibility through Auxiliary Aids and Services in Fort Collins.....	6
Assistive Technology Resource Center	6
Lory Student Center Front Desk (the main building of the conference)	6
Lory Student Center Lost and Found.....	7
Before the Conference.....	7
Accommodation Requests.....	7
Creating Accessible Presentations Requires Planning.....	7
Plan for the Weather	8
Long Distance Transportation.....	9
Traveling by Plane.....	9
Questions	9
Lost & Found	9
Noise Concerns	9
Security Screening Comments.....	9
Wi-Fi Internet Customer Support	9
General Airport Information Related to Accessibility	9
Elevators	9
Use a customer service (white courtesy) telephone:	10
Ground Transportation	10
Medical	10
Paging	10
Restrooms.....	10
Transportation Security Administration (TSA)	10
Service Animals	12
Telephones.....	12
Trains.....	12
Wheelchairs.....	12



Braille Signage	12
Online Information.....	12
Wheelchair Assistance.....	12
Nursing Rooms.....	12
Concourse Train	13
Water Bottle Filling Stations	14
Traveling with Pets	14
Other Issues.....	16
Traveling by Train.....	17
Traveling by Bus	18
Distance to CSU.....	18
Hours	18
Online Information.....	18
Local Transportation: Accessible Vehicle Rentals, Buses, Shuttles Service and Taxis	19
Accessible Vehicle Rental.....	19
Freedom Mobility	19
Dial-A-Ride Paratransit	20
Dial-A-Ride Taxi	20
Fort Collins Transit Services – MAX, Transfort, FLEX, and Around the Horn	20
Bicycles.....	27
Airport Transportation with Accessible Service	27
Groome Transportation.....	27
Accessibility at Colorado State University and Fort Collins.....	29
Summer Campus Construction/Potential Noise Interruptions and Distractions.....	32
The Train in Fort Collins.....	33
Pedestrian.....	35
About Colorado State University	37
General Information	37
Online Information	37
Lory Student Center	37
More about the Lory Student Center	39
Elevators in the Lory Student Center	39
Accessible Restrooms	39
Lactation Rooms.....	41



Reflection Spaces.....	41
Pathways, Presentation Rooms, and Other Spaces.....	41
Spaces for Working, Writing, and Reading.....	42
Note on Mobility for Wheelchairs and Scooters.....	42
Registration and Access Table.....	43
Sign Language Interpreters.....	44
Accessible Parking at Colorado State University.....	44
Accessible Housing at Colorado State University Housing.....	46
Dining Services at Colorado State University.....	46
Hotels in Fort Collins.....	46
Hilton Fort Collins.....	29
For convenience and comfort.....	29
For families.....	30
For accessibility needs.....	30
On-Campus Convenience Store and Pharmacies in the Vicinity of Colorado State University.....	47
Restaurants in Fort Collins.....	31
Halal Restaurants in Fort Collins.....	31
Accessibility for IWAC Excursions.....	47
Health Center at Colorado State University.....	48
Health and Safety Reminders.....	48
Thank You!.....	48



Welcome to Colorado State University!

We hope your experience at the Seventeenth Biennial International Writing Across the Curriculum Conference is a wonderful experience! We hope you enjoy what the community of Fort Collins has to offer with Colorado State University (CSU) conveniently situated in the heart of the city.

This guide follows the example and language within the 2019 CCCC's Accessibility Guide for Pittsburgh. We, therefore, recognize the labor of those who served on committees in support of accessibility, creating a conference guide that serves as an example for future conferences like IWAC (<https://cccc.ncte.org/cccc/committees/disabilityissues>). The IWAC Accessibility Guide was also created with contributions from the CSU Student Disability Center, and Conference and Event Services. It was also designed with the hope that conscientious conference attendees will be committed to making their presentations, pedagogy, publications, and social interactions accessible.

Colorado State University and IWAC are committed to the non-discrimination and equal access mandates set forth by Section 504 of the Rehabilitation Act of 1973 and by the Americans with Disabilities Act of 1990 (ADA), as amended. Additionally, IWAC recognizes its commitment to support accessibility across a variety of contexts throughout the conference. Not only is it important to be compliant in relation to disability-related laws for equal access to learning. Such commitment also fits with IWAC's emphasis on a collaborative and community-centered learning that is inclusive of all peoples. IWAC also acknowledges that such laws are a good starting place, but often do not go far enough in creating accessible environments. Hence, there are no legal claims in this guide. Facilitating access goes beyond laws. Of course, disability rights are civil rights as well.

We also acknowledge that it is impossible to consider every aspect of disability access. Individual bodies and minds are unique, and personal experiences vary. It is also impossible for us to examine every business establishment or space in Fort Collins. Our aim here has been to provide details of accessibility and any potential issues related to equal access at Colorado State University and in the general vicinity of the campus. We invite you to contact us and/or other conference organizers to address any individual concerns you may have in advance of or during the conference.



Conference Contacts

2025 International Writing Across the Curriculum Conference (IWAC)

Caleb González, Annie Halseth, Jesse McLain, and Mike Palmquist, Conference Directors

Email: iwac@wacassociation.org

Conference and Event Services and Residence Halls at Colorado State University

Hours: Front Desks with Dining Centers: 6:30am - 11:00pm

Residence Hall Front Desks: 7:00am - 11:00pm

Phone Assistance: (970) 491-4719

South Side After-Hours: 970-566-3964

North Side After-Hours: 970-567-632

After-hours Phone Assistance: 11:00pm - 6:59am

Accessibility through Auxiliary Aids and Services in Fort Collins

Auxiliary aids and services are available for persons with disabilities. V/TDD: Dial 711 for Relay Colorado to 970.416.4254

Assistive Technology Resource Center

Location: 302 Occupational Therapy Building 800 Oval Drive

Hours: Monday-Friday 9:00 a.m. – 5:00 p.m.

Phone: (970) 491-6258

Email: atrc@colostate.edu

Lory Student Center Front Desk (the main building of the conference)

Front Desk of the Lory Student Center (970) 491-6444

Building Operations at the Lory Student Center (970) 491-4284

To report an access barrier at Colorado State University

Physical barriers: if you encounter a physical barrier that is preventing you from having equal access to a university building or area, you can report it to Facilities Management or the Student



Disability Center. For minor or weather-related barriers, please contact Facilities Management at 970-491-0077.

Barriers might include ramps that are blocked or non-functioning door openers.

For major barriers or access issues please contact the Student Disability Center at 970-491-6385.

Barriers might include non-functioning elevators, damaged curb-cuts, issues with accessible restrooms.

Lory Student Center Lost and Found

The Lory Student Center lost and found is through the main Information desk on the south side of the second floor. The phone number to the main info desk is (970) 491-6444.

Valuable items are turned into CSUPD (970-491-6425 for non-emergencies) after a week of being held at the Information Desk; all other non-valuable items not claimed after a month will be donated.

Please note that the Lory Student Center lost and found does not contain all lost and found items found on campus as other buildings have their own lost and found locations.

Bring your CSU ID or another form of ID to claim your item(s).

Before the Conference

Accommodation Requests

Conference organizers are committed to proactive action to make sure IWAC is accessible for all presenters and attendees. If you need to request accommodations such as sign language interpreting, Computer Assisted Real Time Captioning (CART), or any other help that may require advance planning on the part of IWAC staff/CSU Conference and Event Service, please contact the coordinating team by email at iwac@wacassociation.org as soon as possible.

Creating Accessible Presentations Requires Planning

This guide focuses on access issues at the convention center, hotels, nearby restaurants, and in relation to transportation. The commitment to making CCCC accessible, however, extends beyond physical access. Another dimension of access involves ensuring that conference presentations are accessible for all types of minds and bodies, which requires advance preparation. Again, it is impossible to address every disability-related scenario proactively because there are infinite embodied experiences. Nevertheless, it is important for all presenters and session chairs to carefully plan presentations with access in mind to ensure inclusivity for all attendees.

Information about creating accessible presentations is available at the Compositing Access website, which may be accessed using the following link:

<https://u.osu.edu/compositingaccess/>



There will be presenters and attendees at the conference, as well as administrators and colleagues back home who are unaware of issues surrounding disability. The [Composing Access Website](#) is a terrific way to inform them. Please share the link, and remember: disability affects us all!

A note on linguistic diversity: When presenting, you may have audience members that speak a language (or multiple languages) outside of English. Audience members may request real-time interpretation, a service that consists of someone interpreting the presentation next to them. If this is the case, do not be alarmed. Individuals mean no disrespect by speaking simultaneously through interpretation. Quite the contrary, they are providing language accessibility to a conference attendee in their preferred language. Presenters should welcome interpretation (if the case presents itself) as it stimulates linguistic diversity and inclusivity while providing for greater language accessibility. Linguistic diversity is especially fitting for an international conference setting.

Plan for the Weather

In summer, northern Colorado enjoys low relative humidity, making for beautiful, sun-filled days and cool evenings. The average daily high temperature in June is a mild 80 degrees Fahrenheit (27 degrees Celsius)/51 degrees low (10 degrees Celsius). The mild weather is due in part to the city's altitude: 5,000 feet above sea level (1,524 m).

However, summer weather in Colorado can sometimes bring a mixture of patterns, sometimes with sun in the day and rain in the afternoon. Therefore, make sure to bring a light jacket and an umbrella just in case.

For high altitude health tips, courtesy of William Miller M.D. and Seniors Marketplace News, visit the [Fort Collins weather guide](#).



Long Distance Transportation

Traveling by Plane

Denver International Airport (DIA)
8500 Peña Boulevard
Denver, CO U.S.A. 80249

Questions

Chat, text or call from **6:30 a.m. to 10:30 p.m. daily.**

TEXT DIA your questions at [\(720\) 370-9002](tel:7203709002).

CALL DIA at [\(303\) 342-2000](tel:3033422000) or [\(800\) 247-2336](tel:8002472336).

Email DIA info@flydenver.com; for questions of accessibility, you can email the disability coordinator at disability.coordinator@flydenver.com

Lost & Found

<https://lostandfound.flydenver.com/>

(303) 342-4062

8 a.m. to 7:30 p.m., Monday – Friday

8 a.m. to 6 p.m., Saturday and Sunday

Noise Concerns

noise.office@flydenver.com

(303) 342-2380 or (800) 417-2988

24 hours a day, seven days a week

Security Screening Comments

[Transportation Security Administration](https://www.transportationsecurityadministration.gov)

(866) 289-9673

(800) 255-1111

Wi-Fi Internet Customer Support

DENAirportWIFI@flydenver.com

General Airport Information Related to Accessibility

Elevators

Elevators can be found in all high-traffic areas of the airport, near the escalators

All public elevators are ADA accessible



Use a customer service (white courtesy) telephone:

Located throughout the airport

Dial 2000 for customer service

Use to get paging services, information, or to report emergencies

Ground Transportation

The Americans with Disabilities Act (ADA) requires all ground transportation companies to provide wheelchair-accessible vehicles

The following ground transportation companies pick up disabled passengers at curbside on Level 5, west-side of Jeppesen Terminal

Dash-about: 2-day advance notice required: (800) 720-3274

Metro Cab: (303) 333-3333

Mobility Plus (Yellow Cab): 24 hour on-demand wheelchair accessible service: (303) 777-7777

Mobility Transport Service: 24-hour advance notice required: (303) 295-3900

RTD access-a-Ride: (303) 292-6560

Medical

Defibrillators for cardiac emergencies are located in Jeppesen Terminal and each Concourse

Portable oxygen containers (POCs) must meet FAA requirements and must be pre-approved with your airline. Contact your airline for details and to make arrangements

Paging

Visual paging monitors are located in near flight information display monitors and near the baggage claim carousels

If you are anticipating receiving a page, you may use a TTY unit and call (800) 688-1333 for assistance

Restrooms

There is a large, private unisex/family restroom located in Jeppesen Terminal and on each concourse [MAP](#)

All restrooms have accessible features. There are also family restrooms that are expansive and accessible with locks that indicate vacancy and occupancy.

Transportation Security Administration (TSA)

The Transportation Security Administration (TSA) is responsible for transitioning passengers through the airport's security checkpoints. Learn more about TSA procedures for people with



special needs at [TSA Cares | Transportation Security Administration](#) or toll free at (855) 787-2227

If you have any medical devices, such as syringes or special apparatus that might be questioned at the security checkpoint, you should check with your airline in advance of the flight to confirm requirements. Under FAA regulations, diabetics who need to fly with syringes or insulin delivery systems should carry a vial of insulin with a professional, pharmaceutical preprinted label which clearly identifies the medication. Because of the possibility of forgery, prescriptions and letters of medical necessity will not be accepted

Only ticketed passengers are allowed past security checkpoints. However, many airlines are issuing special "companion passes" to non-travelers assisting travelers with disabilities or children traveling alone that allow them to accompany passengers with special needs to the gates. Travelers should check directly with the airlines they are traveling on to see what options are available

The TSA has a website designed to assist travelers who experience disability. This website discusses "special" procedures and may be accessed at [TSA Cares | Transportation Security Administration](#)

Additionally, TSA has another website with information about TSA Cares. This website may be accessed at [Passenger Support | Transportation Security Administration \(tsa.gov\)](#)

You may email TSA Cares using the following link: [Email TSA Cares](#)

Travelers may also request a Passenger Support Specialist ahead of time by calling the TSA Cares hotline at **1-855-787-2227** ET.

Travelers who are deaf or hard of hearing can use a relay service to contact TSA Cares or can email TSAContactCenter@tsa.dhs.gov. Or you may call TSA using a relay at [\(855\) 787-2227](tel:(855)787-2227), Federal Relay: 711

TSA Hours Weekdays:

8 a.m. – 11 p.m. ET

Weekends/Holidays:

9 a.m. – 8 p.m. ET

TSA recommends that passengers call **72 hours ahead** of travel for information about what to expect during screening.

TSA Cares serves as an additional, dedicated resource specifically for passengers with disabilities, medical conditions or other circumstances, as well as for traveling companions and loved ones who want to prepare for the screening process prior to flying.

When a passenger with a disability or medical condition calls TSA Cares, a representative will provide assistance either with information about screening that is relevant to the passenger's specific disability or medical condition, or by referring the passenger to disability experts at TSA.



Service Animals

Pet Relief Areas: Furry travelers at DEN now have their own private restrooms on each of DEN's concourses, in addition to Jeppesen Terminal. The new indoor pet relief rooms provide service animals and pet-companions with a comfortable and welcoming area to take care of business before or after a flight. The pet relief rooms are conveniently located post-security in the centers of concourses A, B and C. Also, there is a pre-security, outdoor pet relief area, located just outside door 200 on the west side of the Jeppesen Terminal. All pet relief areas are compliant with the Americans with Disabilities Act. [Read more](#)

Telephones

Several TTY public pay telephones for the deaf and hearing-impaired are conveniently located throughout the terminal and concourses. Each unit is marked with the international symbol for TTY. Customer and Special Services staff and Hospitality Ambassadors can help you find a TTY unit

Trains

Escalators and elevators can be used to descend to the train stations. Elevators are located in the terminal's two security-screening areas and in the central areas of all concourses

Wheelchairs

Your airline can provide you with wheelchair or electric cart service

Request a wheelchair from the airline in advance or at the ticket counter

Braille Signage

Braille signage exists in most public areas. However, as with almost everywhere, it is usually insufficient.

Online Information

General information about Denver International Airport may be accessed using the following link: <https://www.flydenver.com/>

General information about accessibility at the airport may be accessed at [Accessibility and Mobility | Denver International Airport \(flydenver.com\)](#).

Wheelchair Assistance

Wheelchair reservations, a porter, and curbside assistance can be arranged in advance by calling your specific airline.

Nursing Rooms

DEN offers a comfortable, private space for mothers to nurse their child(ren) or pump. Our three new nursing rooms are conveniently located post-security at the center of each of DEN's



concourses, offering a tranquil environment to nurse or pump while traveling. Each of the rooms provides:

- 24/7 availability
- Comfortable seating
- Power outlets
- Sink
- Changing table

The nursing rooms are located at:

- Center of A Gates, near the women's restroom closest to Denver Duty Free ([A GATES](#))
- Center of B Gates, near the women's restroom closest to Tuleh Ruche ([B GATES](#))
- Center of C Gates, near the women's restroom closest to Einstein Bros. Bagels ([C GATES](#))

To request the access code to a nursing room, use the intercom on the wall next to the nursing room door.



Image 2: Nursing Room at Denver International Airport, photo by <https://www.flydenver.com/>

Concourse Train

There is an accessible airport train that goes to and from the concourse areas. It is a good idea for all passengers to hold on to railings, poles, or hand-holds; stops are mostly smooth, but can



be abrupt at times. It is not necessary to strap a wheelchair to the floor for this short trip, but it is a good idea to use a wheelchair brake/lock while riding. Additionally, there is a seating area on the train for passenger convenience.

Water Bottle Filling Stations

Denver International Airport is investing in sustainability by providing convenient water bottle filling stations on each of the three concourses. There are four stations on each concourse. All of the stations are located in the center of the concourses, in each corner area. Despite the airport's robust recycling programs, waste audits show that the majority of plastic bottles make their way into landfills where they can take hundreds of years to decompose. In the first year of operation, the stations filled the equivalent of 600,000 half-liter plastic bottles, increasing customer convenience while effectively reducing waste at the source.

Traveling with Pets

Certified service dogs are always allowed inside public areas at DEN. Visitors who are picking-up arriving passengers or seeing-off departing passengers may bring their service dog, too.

Check with your airline for their specific requirements for pets.

Federal and state laws require a health certificate signed by a veterinarian for animals on a flight.

Dogs and cats must be at least eight weeks old to travel on an airplane.

Do note, however, that your accommodation in Fort Collins will need to be pet friendly, if you are traveling with a non-service animal or an emotional support animal.

While on campus, only service animals are allowed in most public and educational areas at CSU. Emotional support animals are limited to a specific residence hall and outdoor public areas.

Try to book a nonstop flight, and try to avoid busy holiday or weekend travel. It is best to fly your pet during times when temperatures are moderate. For instance, fly in the morning or evening during the summer months to avoid midday heat. Some airlines have restrictions if temperatures are above 85 degrees or below 45 degrees.

Be sure your pet's collar and kennel have identification tags that include your name, telephone number, and flight information.

For your pet's safety, please **do not** take your pets on escalators or moving walkways.

If the pet is flying in the cargo hold, make sure you put food and water in the kennel.

Pet Relief Areas

Furry travelers at DEN now have their own private restroom on each concourse and one outside of Jeppesen Terminal. The new indoor pet relief rooms provide service animals and furry companions with a comfortable and welcoming area to take care of business, before or after a flight.



The pet relief rooms are conveniently located post-security in the center cores of A, B and C Gates. Also, there is a pre-security outdoor pet relief area located just outside door 200 on the west side of the Jeppesen Terminal. All pet relief areas are compliant with the Americans with Disabilities Act.

Jeppesen Terminal - Level 2 on the northwest side [MAP](#)

A Gates - near the U.S. Mail Drop [MAP](#)

B Gates - near the U.S. Mail Drop [MAP](#)

C Gates - near the U.S. Mail Drop [MAP](#)

The indoor pet relief rooms feature artificial turf flooring, with a drainage system and an artificial rock. Because owners are asked to clean up after their animals, bags and disposal containers are provided. The rooms also include a wall-mounted sink, soap dispenser, automatic hand dryer and paper towel dispenser. To bring the outdoors in, each room features a wall mural showcasing owners and their dogs enjoying Colorado's great outdoors. The design of the rooms allow for a sanitary environment by making cleaning easy and efficient.

The outdoor pet relief area in the Jeppesen Terminal is conveniently located before going through security and is fenced in with a bench for owners to sit while their pet takes care of business.

Paradise 4 Paws



Image 3: Paradise for Paws at DIA, photo by <https://www.flydenver.com/>

Denver International Airport has a new on-airport pet resort featuring private suites, flat screen TVs, massage therapy, on-site medical experts – and, of course, obedience training.

Paradise 4 Paws, a premium resort for dogs and cats, is now open at 24735 E. 75th Ave., located at the WorldPort facility just east of the Pikes Peak shuttle lot along 75th Avenue. Paradise 4 Paws is the only on-airport pet boarding facility, featuring more than 25,000 square feet of



space dedicated to 24-hour service that includes day and overnight pet stays. The resort includes large dog suites that overlook expansive indoor play areas that feature indoor grass, soft rubber flooring and a bone-shaped splashing pool. Select dog suites have flat screen TVs with canine-friendly programming, and 24-hour web cams for owners to keep tabs on their four-legged friends. Small dog breeds less than 25 pounds have their own wing of the resort that also features private suites, an indoor play area and a miniature bone-shaped splashing pool. Cats have their own gated community of bungalows, that overlook an Adventure Jungle where felines can climb and explore custom-made cat trees. Select bungalows feature window perches and fish aquariums.

The facility has on-site veterinary assistants, as well as additional services that include dog obedience training, cat and dog grooming, pet massage therapy and pet transportation.

For more information, or to book a suite, visit [Dog Boarding, Day Care, Grooming | Denver Pet Hotel \(waghotels.com\)](https://www.waghotels.com).

Other Issues

Some charging kiosks at DIA can be quite high and may not be accessible for some people. However, there are charging kiosks that are lower, providing for greater accessibility.

There are many locations with conflicting patterns and what many have called “quirky airport carpets” that may be disorienting for some people.



Traveling by Train

The Amtrak station is located at Denver Union Station, which is about 63 miles south of Colorado State University.

From Denver Union Station, there are routes to Fort Collins, with a shuttle or bus, which are reported to be wheelchair accessible. Bustang, for example, goes to Fort Collins from Denver Union Station with accessibility.

For more info: [Home Page](#) | [Bustang \(ridebustang.com\)](#)

Online Information

Additional information about accessibility is available at the following link to the Amtrak website:

<https://www.amtrak.com/home.html>

If booking an Amtrak reservation online, you will be offered disability options *after* you choose your itinerary. You have a choice of Adult (Disability) and Adult (Companion of Disabled Person or CDP). You may also book your ticket/s with an agent using the following phone number:

Reservations & Customer Service

1-800-USA-RAIL

1-800-872-7245

More specific information about Amtrak's disability access is available at the following link:

<https://www.amtrak.com/accessible-travel-services>



Traveling by Bus

Greyhound Bus Station

Harmony Transfer Center/Park and Ride

E Harmony Road

Fort Collins, 80525

Distance to CSU

Greyhound Buses go to Fort Collins Harmony Transfer Center. The Harmony Transfer Center is located south of Fort Collins and is a distance away from the campus. However, there are Groome Shuttle Buses that are accessible and go directly to campus with door-to-door service. Reservations with Groome Transportation can be made at

<https://groometransportation.com/>

Greyhound National Customer Service Phone Number:

[1-800-752-4841](tel:1-800-752-4841) TTY/TDD: [1-800-345-3109](tel:1-800-345-3109)

Para Servicio en Español marque el siguiente número de teléfono: [1-800-531-5332](tel:1-800-531-5332)

Greyhound Customer Service Representatives will waive the convenience fee for people who experience disability, but according to their website, you will need to confirm “that your inability to book electronically is due to your disability.”

Hours

Monday – Sunday: 12:00 AM - 11:59 PM

Bus Ticketing Office:

Monday – Sunday: 12:00 AM - 11:59 PM

Online Information

The following website offers information about accessibility in relation long distance bus travel:

[Bus Travel With Disabilities or Reduced Mobility | Greyhound](#)

Greyhound also offers additional support for people who experience disability-related problems, which may be accessed using the following link:

ADA.support@greyhound.com.



Local Transportation: Accessible Vehicle Rentals, Buses, Shuttles Service and Taxis

The following information focuses on accessible vehicle rentals, buses, and in the Fort Collins area. Groome Transportation does provide transfers between DIA and Fort Collins with door-to-door service (including hotels) and CSU campus location pick-ups.

Accessible Vehicle Rental

There are a few rental companies in Denver that offer Wheelchair Van Rentals with hand controls and transfer seats, and they deliver to the airport.

Freedom Mobility

Denver International Airport/Aspen Medical

Freedom Mobility Inc offers both rear entry and side entry conversions for wheelchair accessible vehicle rental.

Reservations

720-722-2680

4750 S. Santa Fe Circle #5

Englewood, CO 80110

Wheeler's Accessible requires the following documents and information in order to rent a wheelchair accessible van:

- Minimum Driver age of 25 years old.
- Valid Driver's License
- Proper insurance coverage (comprehensive collision coverage which includes coverage for driving a rental vehicle).
- Valid Credit Card
- 50% deposit required to confirm reservation. Visa or Master Card will be accepted for deposit.

Vehicles are delivered with a full tank of gas and should be returned with a full tank. Any vehicle returned short of a full tank will result in a charge for the cost of filling the tank, plus a refueling surcharge of \$20.00.

Delivery available to all major airports at no additional charge! Charges will vary depending on location and times, so please call for a specific quote.

Cancellations



Cancellations are permitted prior to 14 days from the date of the rental. Cancellations after 14 days will be charged the deposit, unless other arrangements have been made and confirmed in writing.

Dial-A-Ride Paratransit

Fort Collins Transfort Services

Phone: 970-221-6620

Dial-A-Ride is a door-to-door paratransit service for individuals who, because of a disability, are prevented from using Transfort's fixed route system. Dial-A-Ride service meets minimum service requirements of the American's with Disabilities Act of 1990 (ADA). For Dial-A-Ride reservations and eligibility questions, please call 970.224.6066.

For a detailed user's guide, visit <https://ridetransfort.com/dial-a-ride/>

Para una guía detallada en español, visita el sitio web <https://ridetransfort.com/dial-a-ride/>

Online Information

General information about public transportation is available on Fort Collins TRANSFORT's website, which may be accessed at <http://www.ridetransfort.com/>

TRANSFORT's website also contains information about accessibility, which is available at <http://www.ridetransfort.com/routes/dial-a-ride>

Dial-A-Ride Taxi

Dial-A-Taxi provides an additional means of transportation for passengers that qualify for Dial-A-Ride.

Information and Reservations:

970-224-6066

Monday – Sunday 8am to 5pm For a FAQ guide on Dial-A-Taxi, visit

<http://www.ridetransfort.com/routes/dial-a-ride>

Fort Collins Transit Services – MAX, Transfort, FLEX, and Around the Horn

The MAX, Transfort, FLEX, and Around the Horn Bus Services in Fort Collins are ADA accessible with ramps at all MAX stations. Additionally, each bus contains stop announcements through audio, air conditioning, and a ramp for individuals with wheelchairs. Each bus can also be lowered for entrance accessibility. You can purchase tickets and passes at any MAX station or at the CSU Transit Center (which is conveniently located at the lower level of the Lory Student Center, equipped with an elevator for accessibility). Around the Horn is the on-campus bus service that is free for students, faculty, and conference guests. With the exception of Around the Horn, MAX, Transfort, and FLEX services do require a fee (for more information, visit



<http://www.ridetransfort.com/>). The interactive campus map provides the locations of Around the Horn campus stops for your convenience.

Additionally, each MAX ticket kiosk contains braille, letter signage, English and Spanish-language audio announcements, and Spanish-language keypad options for language accessibility. For English-audio accessibility at the ticket kiosk, be sure to press 5 on the dial pad.

Accesibilidad lingüística en el transporte público MAX: para venta de boletos en las boleterías automáticas del MAX (ubicada en cada estación de MAX), favor de empujar el botón de idioma [español] en la pantalla. Adicionalmente, oirá un anuncio en dos idiomas, inglés y español, al llegar un autobús MAX.



Image 4: Around the Horn bus stop on CSU's campus, photo by Caleb Lee González



Image 5: Around the Horn bus stop on CSU's campus, photo by Caleb Lee González

Transfort provides the ability to call or text for real time arrival information.



Image 6: Around the Horn bus on CSU's campus, photo by Caleb Lee González



Image 7: MAX Spring Creek Station Ticket Kiosk, photo by Caleb Lee González



Image 8: MAX Spring Creek Station Ticket Kiosk Braille Signage and Audio Accessibility, photo by Caleb Lee González



Image 9: MAX Spring Creek Station ticket kiosk servicio en español, photo by Caleb Lee González



Image 10: MAX Spring Creek Station covering, photo by Caleb Lee González



Image 11: Accessibility on a MAX bus, photo by Caleb Lee González



Image 12: Accessibility on a MAX bus, photo by Caleb Lee González



Image 13: Accessibility on a MAX bus, photo by Caleb Lee González



Image 14: Ramp accessibility on a MAX bus, photo by Caleb Lee González



Image 15: Pull the cord to indicate your stop, photo by Caleb Lee González

Bicycles

Fort Collins has public bicycles (available for rent through the service SPIN <https://www.fcgov.com/fcmoves/spin>) and bike lanes throughout the city and on CSU's campus. Bicycle kiosks are located on campus and throughout the city, primarily in MAX Transit Stations.

Airport Transportation with Accessible Service

To get a wheelchair-accessible shuttle or taxi, you or your hotel will likely need to call the company in advance to arrange a ride. Groome Transportation, for example, offers wheelchair-accessible service:

Groome Transportation

Groome Transportation is a national company that offers rides directly to and from the airport to your chosen destination in Fort Collins. Shared bus rides go from \$35-50 each way.



It provides reserved seats for persons with ambulatory disabilities and specially designed vans with drive-on ramps for persons who use a wheelchair. Contact the company for assistance in making reservations for accessible travel. Please alert Groome Transportation when booking reservations if you will be traveling with a service dog so they may reserve a seat at no additional charge for the service dog.

Groome Transportation is primarily designed for traveling to and from Denver International Airport. It recommends that you make a reservation at least 24 hours in advance, particularly when arranging for wheelchair-accessibility.

You can book with Groome Transportation at the following website:

<https://groometransportation.com/>

For more information on accessibility, visit <https://groometransportation.com/faq/#gt-access>

Groome Transportation is not responsible for any lost or damaged items, however, if you have left something behind please call their local office and they will do their best to reunite you with your belongings.

You may also book your ride by phone using the following phone numbers:

Reservations: (970) 226-5533



Hotels in Fort Collins

IWAC has reserved a block of rooms at the Hilton Fort Collins. The IWAC website contains discount codes under its housing webpage. Information for the Hilton is provided below. Links to additional hotels in the Fort Collins area can be found on the [IWAC website's housing page](#).

The Hilton Fort Collins is across the street from campus. It might still be a bit of a distance (0.8 miles) to the Lory Student Center. The hotel is close to the MAX Prospect Station, which is one stop south from the MAX University Station. To get closer to the Lory Student Center, you might be interested in taking the MAX Prospect Station bus north to MAX University Station.

[Hilton Fort Collins](#)



425 W Prospect Rd, Fort Collins, CO 80526

(970) 482-2626 Email: fnlco_gm@hilton.com

The Hilton Fort Collins contains the following amenities for a variety of accommodation needs.

For convenience and comfort

- WiFi
- Automated Teller (ATM) (\$2.00)
- Baggage Storage
- Beauty Salon
- Concierge Desk
- Digital Key Available
- Electric Service
- Elevators
- Gift Shop
- Laundry/Valet Service
- Lounge
- Luggage Hold
- Room Service
- Safety Deposit Box
- Fitness Room
- Pool



For families

- Cribs
- Highchairs

For accessibility needs

- Accessible Rooms
- Accessible business center
- Accessible concierge desk
- Accessible exercise facility
- Accessible guest rooms with mobility features with entry or passage doors that provide 32” of clear width
- Accessible hotel restaurant
- Accessible parking
- Accessible parking spaces for cars in the self-parking facility
- Accessible public entrance
- Accessible registration desk
- Accessible route from the accessible public entrance to the accessible guestrooms
- Accessible route from the accessible public entrance to the registration area
- Accessible route from the hotel’s accessible entrance to the meeting room/ballroom area
- Accessible route from the hotel’s accessible public entrance to at least one restaurant
- Accessible route from the hotel’s accessible public entrance to the business center
- Accessible route from the hotel’s accessible public entrance to the exercise facilities
- Accessible route from the hotel’s accessible public entrance to the spa
- Accessible route from the hotel’s accessible public entrance to the swimming pool
- Accessible swimming pool
- Accessible transportation with advance notice
- Assistive listening devices for meetings upon request
- Braille Restaurant Menus
- Closed captioning on televisions or closed captioning decoders
- Large Print Menus
- Public Areas/Facilities accessible for physically challenged
- Service animals welcome
- TTY for guest use
- Van-accessible parking in the self-parking facility



Restaurants in Fort Collins

While many restaurants in Fort Collins are accessible, there are many that lack accessible entrances and amplified space for a variety of needs. Below is a short list of coffee shops and restaurants that have accessible features, all with amplified space for maneuverability.

Café Vino

1200 S. College Ave.

(0.2 miles east from campus)

(wheelchair accessible)

Los Tarascos Restaurant

622 S. College Ave.

(0.3 miles north of campus)

(wheelchair accessible)

Nick's Italian

1100 S. College Ave.

(0.5 miles east of campus)

(contains amplified space for maneuverability and accessible parking)

Wild Boar Café

1510 S. College Ave.

(0.4 miles east of campus)

(close to campus; contains a ramp for entrance though the door is not automatic and access to the basement area is limited with stairs)

Halal Restaurants in Fort Collins

Petra Grill

1335 W. Elizabeth St.

(0.5 miles west of campus)

Sherpa Grill 2 Indian Nepali Restaurant

1501 W Elizabeth St UNIT 5

(0.5 miles west of campus)

Bawarchi Biryanis



1611 S College Ave #100

(Just south of campus and a quarter mile from the Hilton Hotel)

Accessibility at Colorado State University and Fort Collins

Summer Campus Construction/Potential Noise Interruptions and Distractions

Colorado State University has various construction projects over the summer semester. It makes sense for the university to engage in these projects during the semester with fewer students and guests. However, this means that conference guests might come into contact with summer construction zones that may complicate accessibility on a variety of levels. Check out the [interactive campus map](#) for an up-to-date map of summer construction zones on campus. This will allow you to plan accordingly, or at least have an idea of your campus commute before encountering construction zones.



Image 16: Summer Construction Zone on CSU's Campus, photo by Caleb Lee González

Additionally, summer construction might bring a greater amount of noise (and at times, even vibration). We hope this isn't the case during IWAC (or, at least, that the noise level isn't too bothersome) but depending on summer construction projects, noise could be present especially



when traveling outside. We recognize the inconvenience of this, and conference staff is more than happy to provide alternative routes to potentially avoid these construction zones. The [interactive campus map](#) on CSU's website will be useful here.



Image 17: Summer Construction Zone with noise next to Clark building on CSU's Campus, photo by Caleb Lee González

The Train in Fort Collins

A unique, interesting, and even controversial aspect of Fort Collins is the train that passes through the city (including CSU's campus) throughout each day and night. The train horns can bring a startling aspect, especially for individuals with noise sensitivity. While the city of Fort Collins is working on "quiet zones" for the train to pass through comfortably, unfortunately, it is still loud, and especially if you are outside and close to the train tracks. The city's website provides the following information on train horns and noise levels:

Train horn use at crossings is regulated by the FRA's Train Horn Rule. That rule defines the timing and duration of the sounding of the horn, as well as the range of decibel levels. The range specified is 96dB-110dB.



If you are staying on campus and nearby hotels, do know that many of us will most likely experience the noise of the train at varying levels.

Additionally, if you are taking a MAX train, you may have to briefly cross over the tracks. Make sure to take your time in your commute as the ground will be uneven with the railroad tracks in the middle.



Image 18: Railroad tracks at MAX Swallow Station, photo by Caleb Lee González





Image 19: Fort Collins Railroad Pedestrian Crossing at MAX Swallow Station; photo by Caleb Lee González

Pedestrian

Negotiating the terrain at Colorado State University, the conference hotels, and nearby restaurants may be hazardous due to loose/removed bricks in sidewalks, uneven pavement, deteriorating concrete, and inadequate crosswalks with inconsistent accessibility features such as truncated curb cuts. Suffice it to say, there are some trip hazards around campus, residence halls, and hotels.



Image 20: Main walking strip of CSU's campus; photo by Caleb Lee González

Most crosswalks in Fort Collins have audio/visual countdowns/"beep" sounds indicating when it is safe to cross. However, some intersections in Fort Collins may not have this feature. Most crosswalks have truncated domes or bumps to assist blind or visually impaired people, but some may not have these features. After it rains, there are sometimes puddles covering the bottom of curb cuts/ramps. Take care to recognize lopsided sidewalks.



Images 21 and 22: Audio crosswalk and an uneven sidewalk on CSU's campus; photos by Caleb Lee González



About Colorado State University

General Information

Conference and Events Services for IWAC 2025: (970) 491-6222

(970) 491-6444 Main Campus

910 W. Plum Street

Fort Collins, CO 80523

Online Information

The website for Colorado State University may be accessed using the following link:

<https://www.colostate.edu/>

Information about accessibility at CSU may be accessed at

<https://disabilitycenter.colostate.edu/>.

IWAC will take place in the Lory Student Center. The building is accessible and ADA-compliant, designed in consultation with the Office for Diversity and Inclusion.

Lory Student Center

The Lory Student Center is the site of the IWAC 2025. There are five entrances, four of which are easily accessible with ramps and automatic doors. The south entrance is only accessible through stairs (though there is a ramp further down by the Lory Student Center food court).



Image 23: Lory Student Center north entrance on CSU's campus; photo by Caleb Lee González



Image 24: Lory Student Center north entrance on CSU's campus; photo by Caleb Lee González



More about the Lory Student Center

The Lory Student Center (LSC), the site of IWAC, is in compliance with ADA standards. It includes accessible signage, an automatic entrance, an elevator, water bottle refill stations that are inclusively positioned, and restrooms that are ADA-compliant and include changing stations. Additionally, the Lory Student Center, Computer Science, and Clark buildings are in close proximity to one another and are centrally-located within the campus landscape.



Elevators in the Lory Student Center

The Lory Student Center is equipped with elevators and building maps that provide access to all levels of the building.



Image 25: Elevator in the Lory Student Center at Colorado State University; photo by Caleb González

Accessible Restrooms

The Lory Student Center provides accessible restrooms on all levels of the building. Unfortunately, the Lory Student Center and the Warner Natural Resources buildings are the



only IWAC Conference sites with extended push-to-open buttons for entrances and restrooms. CSU is working to add them in more buildings on campus.



Image 26: Extended Push-to-Open Buttons for Restrooms in the Lory Student Center; photo by Caleb González



Image 27: All Gender Restroom Signs with Braille Signage

Single-stall restrooms across the Colorado State University campus have been converted to all gender restrooms, available for use by anyone who needs them. There are several located in the Lory Student Center and throughout campus.



Lactation Rooms

The Lory Student Center's lactation room is private, accessible, and comfortable and is located on the third floor (room 337). It includes a comfortable chair, a table, and locks from the inside showing vacant or occupied status on the exterior of the door. The room is available to CSU students and employees, as well as building partners, first come first serve.

Reflection Spaces

These rooms have been made available for the university community and visitors to meditate, pray, and otherwise spend time in quiet reflection. Reflection rooms are also called meditation rooms in some facilities. The Lory Student Center is one of the campus buildings that includes a reflection space. Go to the IWAC website for links that include access to these rooms and scheduling information.

Pathways, Presentation Rooms, and Other Spaces

Pathways to presentation rooms in the Lory Student Center provide ample room to maneuver. Ballrooms are spacious with plenty of room to maneuver. As with any event, though, non-permanent obstacles may pose safety and maneuverability problems. Many people, the placement of tables, portable signage, and other obstacles may interfere with access/safety. Presentation rooms can vary in size. Some have more space to move around. Conference presenters are asked to consider the space upon entering, noticing any barriers and making accommodations, as needed. If you need additional help, feel free to contact IWAC staff, Lory Student Center staff, or Conference and Events Services at CSU.



Image 29: Section of the main LSC Ballroom; photo by Caleb Lee González



Image 30: Accessible seating in a section of the main LSC Ballroom; photo by Caleb Lee González

Spaces for Working, Writing, and Reading

The Lory Student Center has a wonderful space (with tables and chairs) to relax and read (located across from the dining area).

Note on Mobility for Wheelchairs and Scooters

There is plenty of room to maneuver wheelchairs or scooters in most parts of campus. Of course, summer construction zones might contain newly developed hazards and temporary obstacles that can cause problems for accessibility and mobility.



Image 31: A strip of CSU's campus to/from IWAC Conference from/to MAX University Station; photo by Caleb Lee González



Image 32: Accessible path in the LSC that leads to outdoor space on the second level; photo by Caleb Lee González

Registration and Access Table

Conference Registration is located in the Lory Student Center. You will want to enter the north entrance and go to the upper level to obtain registration materials. Entering the main entrance with the automatic doors, there is an elevator to your left, beyond the Lory Student Center main desk, for use. The stairs are at the center of the building. You will immediately see them when you enter. If you need any immediate directions, feel free to contact the Lory Student Center staff at the main desk (the main LSC desk has two heights for accessibility).



Sign Language Interpreters

Colorado State University and the community of Fort Collins provide ASL interpretation services. The Student Disability Resource Center on campus provides recommends [Connections for Independent Living \(connectionscolorado.org\)](https://www.connectionscolorado.org), a sign-language interpretation service in the community of Fort Collins. There also may be ASL Interpreters available at Colorado State University. If you need assistance, please contact the IWAC team and/or CSU Conference and Events Services ahead of time for accommodations.

Accessible Parking at Colorado State University

There are a couple of options for parking on campus. Some lots have parking meters; others are restricted to specific groups and require a CSU parking permit. Most lots will have specific spaces designated as “ADA” spaces, either by a blue sign or blue parking meter. In order to park in the “ADA” spaces, you will need a CSU “A” Parking Permit, which you can purchase during the online registration or on-site registration at the conference (be sure to arrive with your license plate). Please note that parking at any blue parking meters requires you to pay per hour (unless you have purchase a CSU “A” Parking Permit.)

If you purchase a CSU “A” Parking Permit, you can park in any of the lime green parking lots. The two closest parking lots to the IWAC conference are lots 425 (Morgan Library Parking) and 310 (CSU Transit Center Parking). Both lots have accessible parking spaces, though be sure to arrive early and allow yourself time to take advantage of these spots.

Most of the general ADA spaces are larger than average spaces and some will provide enough room for vans with lifts. However, these spots may not always be available during peak daytime hours. It is suggested that, again, you come early to campus in order to find the most convenient spot for your needs.





Image 33: Accessible Parking Space on Mason Street Parking Lot next to the Military Sciences Building at Colorado State University; photo by Caleb Lee González

Verification of a CSU parking permit is required, or you can pay at the parking meter at an hourly rate. For more information, contact [CSU Conference and Event Services](#) at 970-491-6222.

If you do not want to park on campus and you are staying at an off-site hotel, you can park in a MAX parking lot next to its station throughout the city (note that not all stations have parking lots). Stations with parking lots have limited accessible parking spaces. Additionally, all MAX buses are accessible. Parking at a MAX station is free. The only cost will be the cost of the ticket. You will want to give yourself time to travel as the trip can be a bit lengthy depending on wait time. You will also want to be aware of potential obstacles, such as crossing the train track at MAX Swallow Station (it's really best to avoid that station entirely because of accessibility issues).

Also note that while the MAX Prospect and University Stations are the on-campus stops, they also contain similar obstacles in their crossing paths because of the train tracks that cut through the city.



Image 34: Crosswalk for the train at MAX Swallow Station; photo by Caleb Lee González



The most accessible MAX stations to travel through are MAX South Transit Station, MAX Downtown Transit Station, and MAX Drake Station. These stations don't have the train paths. Each station is also covered with ramps for accessibility.

Accessible Housing at Colorado State University Housing

The two buildings available for on-campus housing at IWAC are Laurel and Academic Village. Both buildings are equipped with elevators and a limited number of ADA-accessible rooms on each floor. Additionally, both buildings are air-conditioned and have a push button for entrance. For hall features, furnishings, and floor plans in Laurel Village, go to the CSU Housing and Dining Services [website](#) and search for [Laurel Village](#). For Academic Village, go to CSU Housing and Dining Services and search for the [Academic Village page](#).

For any additional questions about accessibility or for housing accommodations, please contact CSU Conference and Event Services at 970-491-6222.

Dining Services at Colorado State University

The dining centers for IWAC will be Ram's Horn Center and Durrell Center. Durrell is equipped with an accessible push button and an elevator for a variety of needs. Ram's Horn will be the main dining center for the IWAC conference. It is equipped with accessible automatic doors and an elevator. Both centers provide amplified space for seating and a number of stations with food to accommodate a variety of dietary needs.

Ram's Horn is also located in Academic Village, which is convenient for conference attendees staying in the building. It is also equipped with eight food venues. Unfortunately, it does not have a Halal station like Durrell Center.

Durrell Center is a LEED-certified dining facility next to Laurel Village. It is equipped with seven dining stations, including a Halal station, for a variety of dietary needs.

The Lory Student Center is equipped with a limited number of food venues during the summer, with one coffee shop and around four food venues (Spoons Soup and Salads, Subway, Panda Express, and Garbanzo Mediterranean Express, the last two may or may not be open during the conference). The Lory Student Center is an accessible building with open space for seating accommodation.

For any additional questions about dietary accessibility, please contact CSU Conference and Event Services at 970-491-6222.



On-Campus Convenience Store and Pharmacies in the Vicinity of Colorado State University

Cam's Lobby Shop is located in the Lory Student Center to meet the needs of the students, faculty, staff, and visitors of Colorado State University. Cam's Lobby Shop is on the 100 level of the Lory Student Center, in the Transit Center area. Offering a wide variety of snack food, beverages, personal care items (including travel-size accessories that you may have forgotten), and school supplies, Cam's also sells an assortment of freshly made sandwiches, salads, breakfast burritos, hot dogs, as well as various grab-and-go food options.

For pharmacies in the campus area:

King Soopers Pharmacy

2325 S College Avenue

Fort Collins, Colorado 80525

(970) 484-1410

Walgreens Pharmacy

2614 S College Avenue

Fort Collins, CO 80525

(970) 530-2105

Accessibility for IWAC Excursions

IWAC offers a variety of excursions after the conference. These may include a trip to Rocky Mountain National Park, water rafting, a tour through the historic downtown of Fort Collins, and a brewery tour. If you are scheduled to be on any of the city tours, do note that the downtown area of the city contains audio crosswalks (although sidewalks might be cracked with some additional issues of accessibility).

The Rocky Mountain National Park has [accessible facilities for visitors](#) with scenic overlooks, self-guided trails, campgrounds, picnic areas, and a backcountry campsite. Under the Americans with Disabilities Act, wheelchairs are permitted on all trails. Additionally, all park visitor centers feature bookstores and information desks accessible to wheelchairs. Assisted listening devices and sign language interpretation is available with advance notice. Bear Lake Trail, Coyote Valley Trail, Lily Lake Trail and the Sprague Lake Trail are all wheelchair Accessible and many of the overlooks have accessible parking. Service animals that have been trained to perform specific tasks for persons with disabilities are allowed in the park. A good place to look for information on accessibility is the [Disabled Traveler's Companion website](#). Working in cooperation with Rocky Mountain National Park and other National Parks to provide valuable trip planning assistance to disabled travelers, this website contains information and photographs which may help you plan your visit to Rocky Mountain National Park.



Health Center at Colorado State University

Additionally, the [CSU Health and Medical Center](#) offers a primary care and an urgent care clinic for summer guests. They have expertise from older adults to pediatrics and are able to directly bill most health insurance companies.

[CSU Health and Medical Center \(CSUHN\)](#): 151 West Lake St., Fort Collins, CO 80523-8031 (970) 491-7121 In the event of an emergency, dial 911.

Health and Safety Reminders

- Prevent altitude sickness by staying hydrated
- If a fire alarm is engaged, you must exit the building immediately
- If it begins to rain or hail, take coverage in the nearest building or under a protected bus stop
- In case of a flood, seek high ground
- Exterior fire tower doors are emergency exits only and an alarm will sound if opened
- In case of a tornado, go to the basement or if outside, a low-lying area
- Always be safe when operating a vehicle, bicycle, motorcycle, or scooter.

Thank You!

This guide was designed by Caleb Lee González with contributions from the IWAC team, Colorado State University Conference and Events Services, and Housing Services.

Colorado State University, Conference and Event Service staff, and CSU dining services personnel spent time answering questions over email and telephone about disability-related issues and thinking about accessibility within facilities prior to this conference. We realize that this guide may be incomplete, but we hope it provides more information on accessibility prior to and throughout the conference.

All your help is sincerely appreciated as Disability Rights ARE Civil Rights! Hopefully, conference attendees can take what you learn about disability back home and in order to make your institutions, classrooms, pedagogy, websites, and all spaces more accessible by confronting the disablism and ableism omnipresent in higher education.

Again, a special thanks to the CCCC Local Accessibility and Disability Issues in College Composition Committees for providing a clear example of what an accessibility guide might look like for conferences like IWAC. Much knowledge was gained through the CCCC Accessibility Guide document, including the language for framing an accessibility guide for IWAC 2025.

THANK YOU!